

Req. ID – 135945

Lead Consultant

Years of Experience – 10+ years

Location – All BSL locations

CTC Range – As per industry standards

Role - Environment Analyst for BPR D635-FO and D365-CE

Responsibilities

- Assist Environment Manager in working with developers, system admins, technology team, Business Process Experts (Internal) and Functional Support Architects (External) and others to oversee and/or facilitate Environment (Limited to D365-FO and D365-CE)
- Assist Environment Manager in managing with Microsoft, Business Process Experts (Internal) and Functional Support Architects (External) and others to oversee and/or facilitate releases (Limited to D365-FO and D365-CE)
- Assist Environment Manager for Managing Dynamics 365 Finance and Operations, Dynamics 365 Customer Experience, Azure Cloud and Power Platform code deployments to non-production and production environment in collaboration with infrastructure, Environment and security teams
- Assist Environment Manager in Prepare code release notes, release plan, coordinate and manage code deployment activities for Dynamics 365 Finance and Operations, Dynamics 365 Customer Experience,
- Assist Environment Manager in Managing Systems in Test Automation System and ensuring integration with DevOps
- Assist Environment Manager to ensure Azure DevOps platform is used to improve productivity & efficiency of App life cycle management activities
- Assist Environment Manager to manage Microsoft LCS and Microsoft Admin Power Platform to , Access Control, Associated Asset Libraries Manage Systems / Instances Limited to D365-FO and D365-CE
- Assist Environment Manager in managing and reviewing Service Users, Device Users and associated roles per guidelines from Security
- Responsible for monitoring cases throughout the weekday, off hours, and weekends
- Take incoming calls for customer support and gather information using probing questions
- Assist Environment Manager to Drive the diagnosis and resolution of customer reported issues by applying technical expertise, product knowledge
- Assist Environment Manager to Frequently utilize SQL commands to extract and report from System databases in regard to System Performance, Batch-jobs
- Assist Environment Manager to establish Data Anonymization while system copy.

Skills

- Educated to degree level
- 10+ Years of experience in IT System deployment (Microsoft Stack and 3 years' experience in a System Analyst
- Excellent team player, experience working in a global team, understands multi-cultural and diverse working environments. Track record of working with senior teams from all functions and departments
- Experience in multiple end-to-end IT project delivery lifecycles
- Solid understanding how technology can drive productivity and performance improvement
- Comfortable independently in an environment where there are interruptions
- Knowledge of Visual Studio and Team Foundation Server
- Able to identify, prioritise, and solve complex infrastructure and application issues with strong analytical and problem-solving skills
- Flexible to work outside of core business hours when required
- Reliable, with strong time management and self-organisational skills
- Knowledge of ERP systems - D365 F&O and CE preferred
- Able to communicate crisply (oral and written) and effectively with stakeholders

Industry Type - IT Services and IT Consulting

Functional Area – Project Management

Employment Type – Full Time

Education – Any Graduate

About Birlasoft

The Possibilities are Endless When You [#ChallengeTheNorm](#)

Birlasoft combines the power of domain, enterprise, and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion-dollar diversified CK Birla Group, Birlasoft with its 12,000+ professionals, is committed to continuing the Group's 160-year heritage of building sustainable communities.

Website - <https://www.birlasoft.com>

Industries - IT Services and IT Consulting

Company size - 12,000+ employees

Headquarters - Pune, Maharashtra

Type - Public Company

Founded - 1990

Specialties - Enterprise Application Services | Application Development and Migration | Quality Assurance and Testing Services | ERP and CRM Services | Mobility Services | Advanced Analytics Services | Cloud Services | Content Management Solutions | Integrated Management Services | Testing as a Service | Infrastructure Management | Digital Technologies | BFSI | Manufacturing | Energy & Utilities | Life Sciences | Digital Transformation | Cloud Transformatio