

## Birlasoft FY'25 Revenue up 2% YoY to ₹ 53,752 Mn



# Q4FY'25 Revenue at ₹ 13,169 Mn, EBITDA margin expands QoQ to 13.2%, PAT Up 4.4% QoQ Deals TCV up 4% QoQ at \$236 Mn, new deal signings in Q4FY'25 up 75% QoQ Cash & cash equivalents up 27.1% YoY at ₹ 22,177 Mn led by sustained strong collections Board recommends final dividend of ₹ 4 per share

**New Delhi (India), May 28, 2025:** Birlasoft, a leading IT services and solutions provider, today reported its audited consolidated financial results for the fourth quarter and year ended March 31, 2025. Birlasoft is part of the multibillion-dollar CKA Birla Group.

Mr. Angan Guha, Chief Executive Officer and Managing Director, Birlasoft, said, "We are pleased to report a steady year in the face of a soft demand environment owing to sustained macro-economic challenges, with revenue during FY2025 growing 1.8% over the preceding year. We continue to generate consistently strong cashflows. We also saw a noticeable uptick in our deal wins during the second-half of the year under review, with a sequential increase in TCV of deals won during the quarter under review to \$236 million led by higher new deals, demonstrating the strength of our pipeline and our ability to pursue deal closures. While our near-term outlook is likely to reflect the impact of shifts in customer priorities, we continue to

invest in our capabilities such as Generative AI where we have been early adopters."

"Our consolidated revenue during FY'25 have grown 1.8% over the preceding year to Rs 53,752 million. Our EBITDA margin performance for the year reflects the investments we have been making in our business as well as higher furloughs, consolidation deals, and growth in the Infra business. For the quarter under review, revenue stood at \$152.2 million and EBITDA margin expanded 119 basis points sequentially to 13.2%. Cash flow from operations during the year and the quarter were 88.3% and 88.1%, respectively, of EBITDA led by sustained focus on collections. We have ended the year with a robust balance sheet and believe that we are well-positioned to successfully navigate through the prevalent macroeconomic environment," said Ms. Kamini Shah, Chief Financial Officer, Birlasoft.

#### **Key Financial highlights for Q4 & FY25**

#### Q4 FY25

- Revenue:
  - o ₹13,169 M, down 3.4% QoQ and YoY respectively
  - \$152.2 M, down 5.4% QoQ and down 7.2% YoY
  - o In constant currency terms, revenue down 5.3% QoQ
- EBITDA margin at 13.2%, PAT up 4.4% QoQ at ₹ 1,221 M
- Cash and cash equivalents increase 27.1% YoY to ₹22,177 M

#### Full year FY25

- Revenue:
  - ₹ 53,752 M, up 1.8% YoY
  - \$635.4 M, down 0.3% YoY
  - In constant currency terms, revenue down 0.1% YoY
- EBITDA margin at 13.0%, PAT at ₹ 5,168 M translating to basic EPS of ₹18.64



- Revenue performance during Q4FY25 was led by E&U among verticals and by Infrastructure among service lines.
  - E&U up 1.8% QoQ while the others registered a sequential decline among verticals.
  - o Infrastructure up 4.1% QoQ.
  - Revenue contribution from Top 5 and Top 20 customers remained stable QoQ.
- Signed deals of TCV \$ 236 M during the quarter, **up 4% QoQ**, with new deal wins TCV of \$ 112 M and renewals of \$ 124 M.
- Active Client Count at 254 in Q4FY25 (compared to 265 in Q3FY25 and 259 in Q4FY24), reflecting some rationalisation of the 'tail'.
- Cash & Cash equivalents rise to \$259.5 M by end of Q4FY25 versus \$240.1 M at end of Q3FY25. In rupee terms, cash and cash equivalents increased to ₹22,177 M at the end of Q4FY25 from ₹20,552 M at the end of the preceding quarter.
- Q4FY25 **DSO at 54 days** versus 53 days in Q3FY25.
- Workforce strength stood at 11,930 as on 31<sup>st</sup> March 2025 and attrition was 12.8% during Q4FY25.

#### Key deal wins for the quarter...

- Secured a large multi-year deal in Europe with a new customer, a global communications major, where Birlasoft will deploy advanced Al-powered capabilities, including Agentic Al and Intelligent Diagnostics Al, to deliver a next-gen IT service model designed to transform the customer's global technology operations through the integration of Al-driven innovation across the Americas, EMEA, and APAC regions.
- Partnered with a large global agricultural machinery company to support their North America operations SAP environment over a multi-year contract.
- Engaged with a new leading upstream services company in the E&U vertical to perform end to end IT Infrastructure and Systems separation and enable IT operations.



#### ...Key deal wins for the quarter

- Strengthening our wealth management portfolio within the BFSI vertical, became an exclusive vendor partner for a leading asset management group to provide services across Application, Infrastructure, and Data.
- Partnered with a US based industrial services company that provides a wide range of services to industries like chemical, refining, power generation, and agriculture for their green field Oracle Cloud ERP implementation.
- Won a multi-year ERP and Cloud Infrastructure maintenance and support contract for a global petrochemical trading company.

#### **Awards & Recognitions**

- Birlasoft recognized as 'Star Performer' and a 'Major Contender' in the Everest Group Capital Markets IT Services PEAK Matrix® Assessment
- Birlasoft recognized as 'Leader' in the 'SAP Ecosystem Partners 2025 ISG Provider Lens™ Study' - APAC, Germany, U.S.
- Birlasoft identified as 'Innovator' in the Avasant High-Tech Industry Digital Services 2024-2025 RadarView™
- Birlasoft identified as 'Disruptor' in the Avasant Life Sciences Digital Services
   2025 RadarView™
- Birlasoft recognized as 'Market Challenger' and 'Product Challenger' in the
   'Digital Engineering Services 2025 ISG Provider Lens™ Study' Europe, U.S.
- Birlasoft identified as 'Challenger' in the Avasant's Oracle Cloud ERP Services
   2024-2025 RadarView™
- Birlasoft identified as 'Rising Star' and 'Major Contender' in the Everest group's SAP Business Application Services PEAK Matrix® Assessment 2025.
- Birlasoft positioned in 'Horizon 2' as an 'Enterprise Innovator' in the HFS Generative Enterprise Services 2025 Horizons Report
- Birlasoft achieved the Advanced Specialization in Microsoft Low Code Application Development
- Birlasoft has achieved Oracle Cloud Solutions Provider Expertise
- Birlasoft recognized as one of India's Top 50 Best Workplaces in IT & IT-BPM 2024 by Great Place to Work®
- Birlasoft recognized as a Great Place to Work for the fourth consecutive year.



#### **About Birlasoft**

Birlasoft, a global leader at the forefront of Cloud, AI, and Digital technologies, seamlessly blends domain expertise with enterprise solutions. The company's consultative and design-thinking approach empowers societies worldwide, enhancing the efficiency and productivity of businesses. Under the visionary leadership of Chairman Mrs. Amita Birla, Birlasoft, comprising about 12,000 professionals, is committed to driving digital transformation. With superior experience in chosen verticals, the company delivers cutting-edge technology solutions, shaping sustainable communities. Explore the innovation at <a href="https://www.birlasoft.com">www.birlasoft.com</a>.

Connect with Birlasoft: Read our <u>News</u> and <u>Blogs</u> Follow us on <u>Twitter</u>, <u>LinkedIn</u> and <u>YouTube</u>.

#### **About The CKA Birla Group**

The CKA Birla Group, is an Indian multinational conglomerate with a multibillion dollar revenue. With over 35,000 employees, the group operates more than 50 manufacturing facilities across India and the world, with a presence in diverse sectors including technology, automotive, home and building and healthcare.

The CKA Birla Group continuously adapts to stay ahead in a changing world. By harnessing technology and investing in people and digital transformation, the Group consistently remains agile and delivers profitable growth. Viewing value creation through a global lens, our companies operate without borders.

The CKA Birla Group companies include Birlasoft, GMMCO, National Engineering Industries (manufacturer of NBC Bearings), BirlaNu (formerly HIL), Orient Electric, CK Birla Healthcare (CK Birla Hospitals and Birla Fertility & IVF), Orient Paper, AVTEC and Neosym.

Our companies share a common purpose of serving customers, partners and communities to create long term value through trust based relationships.

#### Our commitment to our community

The CKA Birla Group is also known for its deep-rooted commitment to community with institutions like BIT Mesra, Modern High Schools, BM Birla Science Centre, and The CMRI Trust Hospitals, serving millions and nurturing generations of talent.



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# **Fact Sheet**

Q4 & FY 2024-25

FY25 INR Revenue up 1.8% YoY

DSO at 54 days

\$ 758 M TCV Deal wins in FY25

## **Key Financial Metrics**

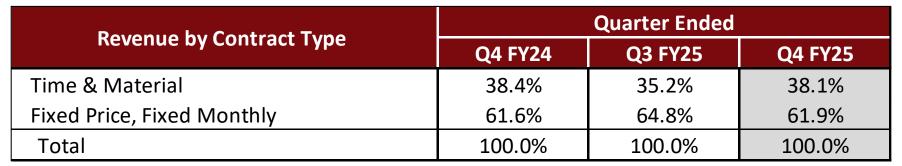
Key Financial Metrics - Q4 FY25					th (%)
					YoY
Constant Currency (CC) Revenue growth	during Q4 FY25			-5.3%	-6.9%
Financials É M	O4 EV24	O2 EV2E	O4 EV2E	Grow	th (%)
Financials \$ M	Q4 FY24	Q3 FY25	Q4 FY25	QoQ	YoY
Revenue \$ M	163.9	160.8	152.2	-5.4%	-7.2%
EBITDA Margin %	16.3%	12.0%	13.2%		
EBIT Margin %	14.7%	10.4%	11.5%		
Effective Tax Rate %	25.7%	25.0%	26.6%		
PAT \$ M	21.7	13.8	14.1		
PAT - Net Profit Margin %	13.2%	8.6%	9.3%		
EPS - Earnings Per Share (In ₹)					
Basic ₹	6.48	4.20	4.38		
Diluted ₹	6.39	4.15	4.34		
Days Sales Outstanding - Billed	55	53	54		

Key Financial Met	Growth (%) YoY		
Constant Currency (CC) Revenue growth d	uring FY25		-0.1%
Financials \$ M	Growth (%) YoY		
Revenue \$ M	637.2	635.4	-0.3%
EBITDA Margin %	15.8%	13.0%	
EBIT Margin %	14.2%	11.4%	
Effective Tax Rate %	25.3%	25.8%	
PAT \$ M	75.3	61.1	
PAT - Net Profit Margin %	11.8%	9.6%	
EPS - Earnings Per Share (In ₹)			
Basic ₹	22.54	18.64	
Diluted ₹	22.25	18.48	
Days Sales Outstanding - Billed	55	54	

Doverne by Coography	Quarter Ended			
Revenue by Geography	Q4 FY24	Q3 FY25	Q4 FY25	
Americas	86.5%	87.8%	86.9%	
Rest of the World	13.5%	12.2%	13.1%	
Total	100.0%	100.0%	100.0%	

Revenue by Industry Verticals		Quarter Ended			
	Q4 FY24	Q3 FY25	Q4 FY25		
Manufacturing	41.9%	40.1%	39.5%		
BFSI	21.2%	24.1%	24.0%		
Energy & Utilities	14.8%	15.7%	16.9%		
Lifesciences & Services	22.1%	20.0%	19.6%		
Total	100.0%	100.0%	100.0%		

Povonuo by Sorvice Offerings	Quarter Ended		
Revenue by Service Offerings	Q4 FY24	Q3 FY25	Q4 FY25
Digital and Data	53.5%	56.9%	56.6%
ERP	37.7%	33.9%	33.3%
Infra	8.8%	9.1%	10.1%
Total	100.0%	100.0%	100.0%



Povenue Miv	Quarter Ended		
Revenue Mix	Q4 FY24	Q3 FY25	Q4 FY25
Onsite	47.8%	49.0%	49.7%
Offshore	52.2%	51.0%	50.3%
Total	100.0%	100.0%	100.0%

Deal Wins (\$ M)	Q4 FY24	Q3 FY25	Q4 FY25
Total Contract Value (TCV)	240	226	236
Total Contract Value (TCV) – New	107	64	112

Evelopee Date (#/UC ¢)	Quarter Ended		
Exchange Rate (₹/US \$)	Q4 FY24	Q3 FY25	Q4 FY25
Period Average	83.12	84.73	86.54
Period End	83.40	85.62	85.47

Client Data	Quarter Ended			
Client Data	Q4 FY24	Q3 FY25	Q4 FY25	
No of Active Clients	259	265	254	
Clients added - QoQ	(13)	4	(11)	
No of million \$ clients (LTM)				
US\$ 1mn+ Clients	87	85	80	
US\$ 5mn+ Clients	26	27	27	
US\$ 10mn+ Clients	12	12	12	
Client Contribution to Revenue (LTM)				
Top 5	35.4%	37.0%	37.1%	
Top 10	52.1%	52.2%	52.0%	
Top 20	64.8%	65.0%	65.2%	

LTM - last twelve months

Headcount Metrics	Quarter Ended			
	Q4 FY24	Q3 FY25	Q4 FY25	
Total Headcount	12,595	12,125	11,930	
Technical	11,433	11,000	10,842	
Sales & Support	1,162	1,125	1,088	
Women Employees	2,968	2,891	2,846	
Attrition* (LTM)	12.4%	12.7%	12.8%	
Utilization	86.3%	81.8%	81.0%	

<sup>\*</sup> adjusted for < 6 months exits

Hedge Book	Quarter Ended			
neuge book	Q4 FY24	Q3 FY25	Q4 FY25	
USD Mn	95.7	127.5	86.5	
Average rate in ₹	84.1	85.1	85.5	
GBP Mn	7.4	5.7	6.4	
Average rate in ₹	105.9	108.1	109.1	
Euro Mn	6.4	5.9	6.4	
Average rate in ₹	92.5	92.6	93.5	

## **Consolidated Income Statement for the quarter ended March 31, 2025**



Particulars		In \$ M			
Quarter ended	31-Mar-24	31-Dec-24	31-Mar-25	QoQ	YoY
	Audited	Unaudited	Audited		
Revenue from operations	163.9	160.8	152.2	-5.4%	-7.2%
Expenses					
Employee benefits expense	92.4	98.3	89.9		
Other expenses	44.9	43.2	42.2		
EBITDA	26.7	19.3	20.1	4.0%	-24.8%
EBITDA Margin %	16.3%	12.0%	13.2%	119 bps	-309 bps
Depreciation & amortization	2.5	2.5	2.5		
EBIT	24.1	16.8	17.6	4.7%	-27.2%
EBIT Margin %	14.7%	10.4%	11.5%	111 bps	-318 bps
Other income (net)	5.5	2.5	2.3		
Finance costs	0.5	0.8	0.6		
Profit before tax (PBT)	29.1	18.4	19.2	4.4%	-34.1%
Total tax expense	7.5	4.6	5.1		
Profit for the period (PAT)	21.7	13.8	14.1	2.2%	-34.9%
PAT Margin %	13.2%	8.6%	9.3%	69 bps	-394 bps

## **Consolidated Income Statement for the quarter ended March 31, 2025**

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Particulars		In ₹ M			
Quarter ended	31-Mar-24	31-Dec-24	31-Mar-25	QoQ	YoY
	Audited	Unaudited	Audited		
Revenue from operations	13,625	13,627	13,169	-3.4%	-3.4%
Expenses					
Employee benefits expense	7,679	8,329	7,781		
Other expenses	3,729	3,664	3,652		
EBITDA	2,217	1,634	1,736	6.2%	-21.7%
EBITDA Margin %	16.3%	12.0%	13.2%	119 bps	-309 bps
Depreciation & amortization	211	213	216		
EBIT	2,006	1,422	1,519	6.9%	-24.2%
EBIT Margin %	14.7%	10.4%	11.5%	111 bps	-318 bps
Other income (net)	457	208	199		
Finance costs	41	69	55		
Profit before tax (PBT)	2,422	1,560	1,663	6.6%	-31.3%
Total tax expense	621	390	442		
Profit for the period (PAT)	1,801	1,169	1,221	4.4%	-32.2%
PAT Margin %	13.2%	8.6%	9.3%	69 bps	-394 bps

## **Consolidated Income Statement for the year ended March 31, 2025**



Particulars	In \$		
Year ended	31-Mar-24	31-Mar-25	YoY
	Audited	Audited	
Revenue from operations	637.2	635.4	-0.3%
Expenses			
Employee benefits expense	368.0	378.4	
Other expenses	168.2	174.6	
EBITDA	100.9	82.4	-18.3%
EBITDA Margin %	15.8%	13.0%	-287 bps
Depreciation & amortization	10.3	10.1	
EBIT	90.7	72.3	-20.2%
EBIT Margin %	14.2%	11.4%	-285 bps
Other income (net)	12.5	12.8	
Finance costs	2.4	2.8	
Profit before tax (PBT)	100.7	82.4	-18.2%
Total tax expense	25.5	21.3	
Profit for the period (PAT)	75.3	61.1	-18.8%
PAT Margin %	11.8%	9.6%	-220 bps

In <sup>a</sup>	ŧ M	
31-Mar-24	31-Mar-25	YoY
Audited	Audited	
52,781	53 <i>,</i> 752	1.8%
30,483	32,008	
13,936	14,770	
8,362	6,974	-16.6%
15.8%	13.0%	-287 bps
850	857	
7,512	6,117	-18.6%
14.2%	11.4%	-285 bps
1,035	1,085	
199	234	
8,348	6,968	-16.5%
2,110	1,801	
6,238	5,168	-17.2%
11.8%	9.6%	-220 bps

Average \$/₹ rate of ₹82.8 for FY24 and ₹84.6 for FY25

#### **Consolidated Balance Sheet**

	\$ M			
Particulars as at	31-Mar-24	31-Dec-24	31-Mar-25	
	(Audited)	(Unaudited)	(Audited)	
ASSETS				
Non-current assets				
Property, plant and equipment	12.6	10.5	11.3	
Right-of-use assets	10.5	17.3	15.6	
Capital work-in-progress	1.4	1.9	0.6	
Goodwill	59.4	58.8	59.3	
Other intangible assets	1.1	0.8	0.7	
Intangible assets under development	-	1.5	2.1	
Financial assets				
Investments	34.3	28.5	34.8	
Finance Lease Receivable	-	5.4	6.2	
Other financial assets	2.0	3.6	3.4	
Income tax assets (net)	2.9	3.6	3.9	
Deferred tax assets (net)	12.5	13.3	11.7	
Other non-current assets	2.3	1.3	2.3	
Current assets				
Inventories	-	2.4	1.2	
Financial assets				
Investments	123.9	156.5	170.5	
Trade receivables				
Billed	92.1	101.5	92.5	
Unbilled	32.2	17.9	22.2	
Cash and cash equivalents	47.1	39.4	38.3	
Other balances with banks & deposits	3.9	13.8	13.8	
Finance Lease Receivable	-	1.5	2.1	
Other financial assets	0.3	0.3	0.8	
Other current assets	32.3	33.1	28.8	
TOTAL ASSETS	470.7	512.7	522.1	

	₹M	
31-Mar-24	31-Dec-24	31-Mar-25
(Audited)	(Unaudited)	(Audited)
1,047	895	970
872	1,485	1,336
116	164	49
4,957	5,034	5,072
95	66	61
_	130	176
2,860	2,437	2,972
-	460	529
163	305	293
239	304	335
1,044	1,138	1,002
189	114	197
-	203	104
10,336	13,402	14,571
7,677	8,686	7,907
2,688	1,534	1,894
3,926	3,373	3,271
324	1,181	1,178
-	128	182
29	24	67
2,695	2,831	2,458
39,256	43,894	44,624

#### **Consolidated Balance Sheet**

\$ M			
Particulars as at	31-Mar-24	31-Mar-25	
	(Audited)	(Unaudited)	(Audited)
EQUITY AND LIABILITIES			
Equity share capital	6.6	6.5	6.5
Other equity	358.4	382.7	400.5
Liabilities - Non-current			
Financial liabilities			
Borrowings	-	0.8	1.0
Lease liabilities	6.9	13.4	12.1
Trade Payable			0.7
Other financial liabilities	0.8	0.6	0.6
Provisions	8.5	8.7	8.9
Current liabilities			
Financials Liabilities			
Borrowings	-	0.2	0.4
Trade payables	33.6	30.6	27.5
Lease liabilities	4.2	4.5	4.2
Other financial liabilities	24.6	19.2	19.6
Other current liabilities	16.5	33.3	30.0
Provisions	7.6	9.2	7.9
Income tax liabilities (net)	2.9	3.0	2.3
TOTAL EQUITY AND LIABILITIES	470.7	512.7	522.1

	₹M	
31-Mar-24	31-Dec-24	31-Mar-25
(Audited)	(Unaudited)	(Audited)
552	553	556
29,889	32,763	34,227
-	67	82
578	1,147	1,038
		60
67	48	50
712	748	757
-	21	32
2,805	2,624	2,353
354	382	358
2,049	1,641	1,678
1,377	2,855	2,566
631	788	672
241	257	195
39,256	43,894	44,624

\$/₹ rate of ₹83.4 for Mar 24, ₹85.6 for Dec 24 and ₹85.5 for Mar 25

# **Consolidated Cash Flow Statement for Q4 FY25**

Doublandone	31-Mar-25		
Particulars	₹M	\$ M	
Profit before tax	1,663	19.2	
Items to reconcile profit before tax to net cash flows			
Add: non cash items			
Depreciation of property, plant and equipment & amortization of intangible assets	216	2.5	
Allowance for doubtful debts-trade receivables (net of recoveries)	30	0.3	
Creditors written back	(1)	(0.0)	
Share based compensation expenses	101	1.2	
Unrealized foreign exchange loss/ (gain)	12	0.1	
Interest on lease liabilities	26	0.3	
Less: interest & other items			
Interest income	(178)	(2.1)	
Others	(114)	(1.3)	
Operational cash profit	1,756	20.3	
Movements in working capital	201	2.3	
Cash generated from operations	1,958	22.6	
Income tax (paid) / received	(429)	(5.0)	
Net cash flow (used in)/from investing activities	(1,667)	(19.3)	
Net cash flow (used in) financing activities	42	0.5	
Balance cash Flow	(96)	(1.1)	
Total increase/(decrease) in cash balance	(96)	(1.1)	
Opening cash balance	4,554	53.3	
Foreign exchange fluctuation	(9)	(0.1)	
Total cash balance	4,449	52.1	
Cash & cash equivalents	22,177	259.5	

#### **Consolidated Cash Flow Statement for FY25**

Doubleslave	31-Ma	31-Mar-25	
Particulars Particulars	₹M	\$ M	
Profit before tax	6,968	82.4	
Items to reconcile profit before tax to net cash flows			
Adjustment for non cash items			
Depreciation of property, plant and equipment & amortization of	857	10.1	
intangible assets			
Allowance for doubtful debts-trade receivables (net of recoveries)	49	0.6	
Creditors written back	(42)	(0.5)	
Share based compensation expenses	514	6.1	
Unrealized foreign exchange loss/ (gain)	(162)	(1.9)	
Interest expense	234	2.8	
Interest income	(696)	(8.2)	
Others	(113)	(1.3)	
Operational cash profit	7,609	90.0	
Movements in working capital	424	5.0	
Cash generated from operations	8,033	95.0	
Income tax (paid) / received	(1,878)	(22.2)	
Net cash flow (used in)/from investing activities	(3,796)	(44.9)	
Net cash flow (used in) financing activities	(2,155)	(25.5)	
Total increase/(decrease) in cash balance	205	2.4	
Opening cash balance	4,249	49.7	
Foreign exchange fluctuation	(5)	(0.1)	
Total cash balance	4,449	52.1	
Cash & cash equivalents	22,177	259.5	

## Q4FY25 Earnings Conference Call on 29th May 2025 at 8.00 am IST



#### **Dial in Information**

India 8:00 hours IST; Hong Kong / Singapore 10:30 hours; London 3:30 hours; New York 22:30 hours

	India	+91 22 6280 1179	
Universal Dial In	India	+91 22 7115 8840	
India National Toll Free	India	1 800 120 1221	
International Toll Free	Argentina	0080014243444	
	Australia	0080014243444	
	Belgium	0080014243444	
	Canada	01180014243444	
	China	4008428405	
	France	0800914745	
	Germany	0080014243444	
	Hong Kong	800964448	
	Italy	0080014243444	
	Japan	00531161110	
	Netherlands	08000229808	
	Poland	008001124248	
	Singapore	8001012045	
	South Korea	00180014243444	
	Sweden	0080014243444	
	Thailand	00180014243444	
	UK	08081011573	
	USA	18667462133	
Playback Start Date: 29th May 2025	Playback Code	Playback Code: 05531	
Playback End Date: 31st May 2025	Dial-in Numbe	Dial-in Number: India (+91 22 7194 5757)	

#### Disclaimer.

Some of the statements in this update that are not historical facts are forward-looking statements. These forward-looking statements include our financial and growth projections and statements concerning our plans, strategies, intentions, and beliefs relating to our business and the markets in which we operate. These statements are based on available information, and we assume no obligation to update these statements as circumstances change. There are risks and uncertainties that could cause actual events to differ materially from these forward-looking statements. These risks include but are not limited to, the level of market demand for our services, the highly-competitive market for the types of services that we offer, market conditions that could cause our customers to reduce their spending for our services, our ability to create, acquire and build new businesses and to grow our existing businesses, our ability to attract and retain qualified personnel, currency fluctuations and market conditions in India and elsewhere around the world, and other risks not specifically mentioned herein but those that are common to the industry.