REQUEST FOR UPDATING KYC DETAILS

[as per SEBI Circular No. SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/37 dated March 16, 2023]

Company’s Registrar & Transfer Agent (“RTA”): Link Intime India Private Limited

Dear Member,

As a part of its ongoing measures to protect the interest of the investors in the securities market, SEBI, vide its aforementioned Circular, has specified simplified and common norms for processing investor service request. SEBI has also specified the formats for security holders in physical form, for raising the requests with regard to registration or changes/updation of PAN, KYC, nomination and also for banker’s attestation of the signature of the member in the event of major mismatch in the signature of the member.

Further, SEBI has made it mandatory for all holders of physical shares to furnish/update the PAN, nomination, contact details, bank account details and specimen signature with the RTA.

Please note that:

- Effective October 1, 2023, the folios in which PAN/KYC/nomination details are not available/updated will be frozen by the Company’s RTA.

- Post December 31, 2025, the frozen folios shall be referred by the RTA/Company to the administering authority under the Benami Transactions (Prohibitions) Act, 1988 and/or Prevention of Money Laundering Act, 2002

Members holding shares in physical form are requested to furnish/update their PAN/KYC/nomination details, if not done earlier, with Company’s RTA by using the relevant forms as appended below:

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Particulars</th>
<th>Forms</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Request for registering PAN, KYC details or changes/updation thereof</td>
<td>ISR-1</td>
</tr>
<tr>
<td>2</td>
<td>Confirmation of signature of security holder by the banker</td>
<td>ISR-2</td>
</tr>
<tr>
<td>3</td>
<td>Declaration form for opting out/cancellation of nomination*</td>
<td>ISR-3</td>
</tr>
<tr>
<td>4</td>
<td>Nomination form</td>
<td>SH-13</td>
</tr>
<tr>
<td>5</td>
<td>Cancellation or variation of nomination</td>
<td>SH-14</td>
</tr>
</tbody>
</table>

*Please use Form SH-14 and Form ISR-3 for cancellation of the existing nomination.

The formats for updation of KYC details & nomination are also being sent to members holding shares in physical form on the address registered with us. Forms will also be available on the website of the RTA on www.linkintime.co.in → Resources → Downloads → General → Formats of KYC.

Members may use any ONE of the following modes of submission:

1. **In Person Verification (IPV):** by producing the originals to the authorised person of the RTA, who will retain copy(ies) of the document(s). Please note the registered shareholder(s) have to visit the office of the RTA for IPV and not their representatives.
2. **In hard copy:** by furnishing self-attested photocopy(ies) of the relevant document, with date.

3. **With e-sign:**
   a) In case the email ID is already registered with us, members may send the scanned copies of their KYC documents with e-sign at our dedicated e-mail ID: **kyc@linkintime.co.in**. Kindly mention the email subject line as “KYC Updation - (Company Name) - Folio No: ______”
   b) Members can also upload KYC documents with e-sign affixed on the documents on RTA’s website **www.linkintime.co.in** - Investor Services - KYC Compliance.

E-Sign is an integrated service which facilitates issuing a Digital Signature Certificate and performing signing of requested data by e-sign user. Members may approach any of the empaneled e-sign service providers available on **https://cca.gov.in/** for the purpose of obtaining e-sign.

*In case of any further query, kindly contact our RTA at:*

**LINK INTIME INDIA PRIVATE LIMITED**  
Unit: BIRLASOFT LIMITED  
Block No. 202, 2nd Floor, Akshay Complex,  
Near Ganesh Temple,  
Off Dhole Patil Road, Pune - 411001.  
Tel: 022-49186270  
Email: **kyc@linkintime.co.in**

*You may refer the SEBI Circular at:*


For Birlasoft Limited

*Sd/-*

Sneha Padve  
**Company Secretary & Compliance Officer**