birlasoft



Integrated Logistics Solution for NVOCC/Liners

In the fast-changing global trade landscape, there is always a constant and increasing pressure on Non-Vessel Operation Common Carriers (NVOCC)/Liners to remain competitive while managing worldwide container fleet effectively. There are a lot of constraints to manage this productively with required internal and external collaboration and that too in a single system platform.

NVOCC/Liners plays an important role in the logistics value chain by contracting ocean freight cargo and shipping lines to move shipments from one point to another. It requires a lot of collaboration across all the involved parties e.g. agency, principal, shipping lines, container yards, port terminals, shipper and consignee, etc.

NVOCC/Liners processes can be categorized in pre-operations (quote to booking), operations (execution), and post operations including finance & MIS. Traditionally NVOCC/Liners companies adopted multiple systems to cater to these areas separately. This poses challenges and calls for the adoption of a single unified system to manage the processes and collaboration effectively.

Birlasoft understands the challenges faced by NVOCC/Liners and has built a single integrated solution on Oracle fusion application and platform to manage the end-to-end NVOCC/Liners processes and collaboration effectively.



NVOCC/Liners Operational Coverage

Challenges Faced By NVOCC/Liners

Process Challenges

- Modeling contract and business operations (container NVOCC, lease out, portable warehouses, sale of containers etc.)
- Inventory visibility
- · Capturing all cost elements across legs
- Collaborations with depot and vendors, EDI's with port systems
- Capturing actual cost while collaborating with agencies
- Commercial data for shipments, performance and comparison with planned budget (port pair)
- Control over container maintenance and repairs
- Real time balancing of inventory
 - → Surplus and deficit
 - → Empty container movement based on budget and stock
 - → What if else scenario planning
- Financials and MIS

System Challenges

- Collaboration across internal as well as external stakeholders
- One customer experience
- Providing single source of truth for end-to-end operational and financial data
- Support to dynamic and aggressive business plans and models
- Platform for real-time analytics to take corrective and preventive actions
- · Integration to latest technologies
- Adapting to newest industry practices like blockchain, artificial intelligence, big data, robotic process automation
- Multiple deployment and patching
- Complex change management

Value Proposition



Integrated

Seamlessly connected with profitability across line of business covering volume and revenue



Visible

End-to-end shipment visibility for internal business as well as customers, partners and vendors



Intelligent

Optimized route and capacity planning, automatic shipments with better resource planning and utilization across business lines



Complete

Platform for omnichannel delivery



Collaborative

Effective collaboration with agencies, partners and vendors. Single source of truth across all line of business



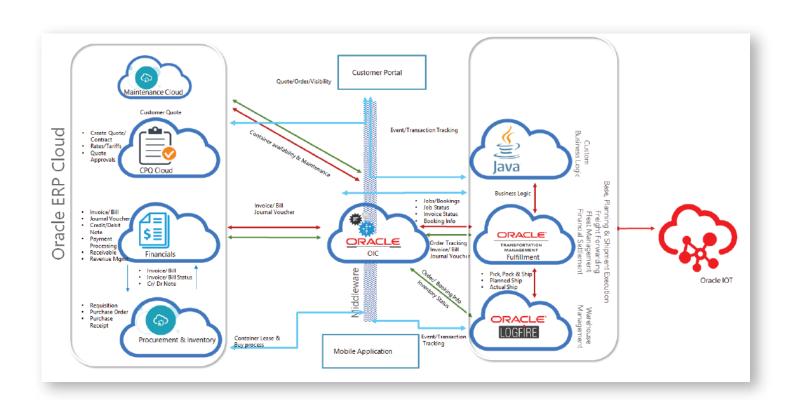
Meaningful

Insightful real time dashboards available on all devices

Solution Components

Birlasoft's integrated solution for NVOCC/Liners is based on best of breed enterprise solutions and in house developed Bolt- On solution on Oracle PaaS

- · Oracle Transportation Management Cloud
- · Oracle Paas Platform
- Oracle Fusion Purchasing Cloud
- · Oracle Fusion Inventory Cloud
- · Oracle Fusion Finance Cloud
- Maintenance cloud
- Oracle CPQ Cloud
- · Oracle Integration Cloud



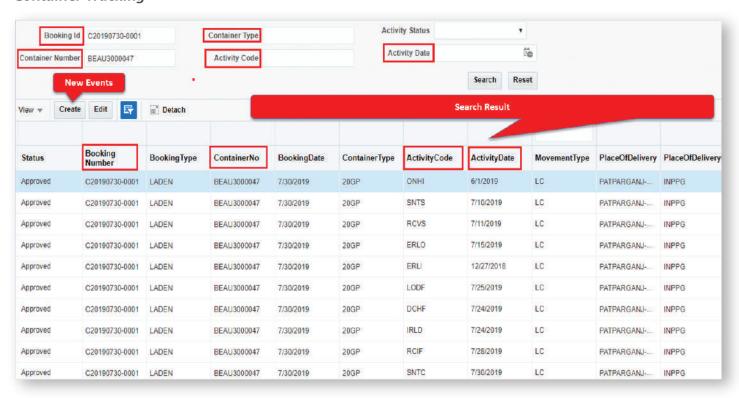
Key Features

- Real time visibility and communication with all the entities on the jobs
- Enabling internal as well as external agency operations on one platform for seamless collaboration
- What if scenario planning (budget v/s actual)?
- Capturing all cost elements across legs: Pricing decision through dashboard by different parameter. (Pricing decision dashboard for commercial team)
- · Turnaround time as per the vessel movement
- Container maintenance and repairs
- · On hire and off hire container management
- · Simulation of detention and demurrages

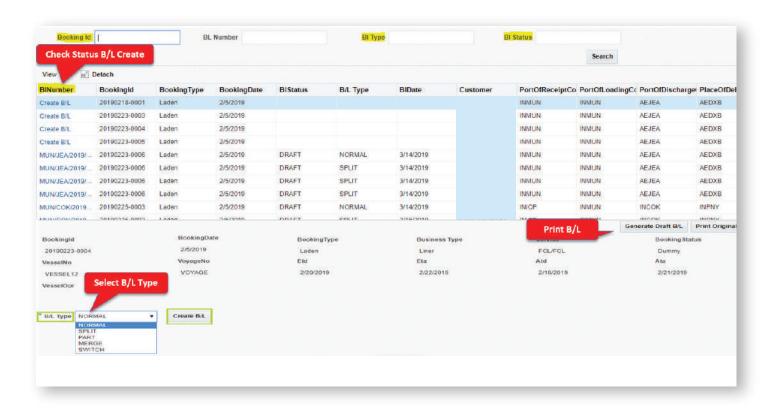
- Managing all export and import documents with validation and checks
- Simulate the trans-shipment scenario by enabling trans-shipment desk dashboard
- Better container inventory visibility after simulating the (on hand, expected quantity, in transit quantity, budgeted quantity) as inventory rebalancing functionality
- Generation of all the required documents and reports e.g. CRN, BL etc.
- Financial accounting and taxation as per individual jobs
- Enabling e-DO (delivery order) functionality considering all exceptions
- Enable port specific EDI's for liner industry e.g.
 CODECCO, COARRI, EGM, IGM etc.

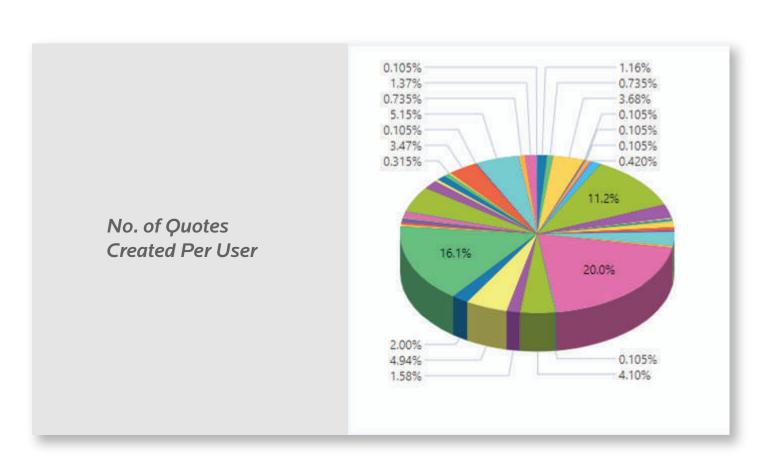
Solution Dashboards

Container Tracking



Bill of Lading





Key Benefits

- · End-to-end container visibility increased by 20%
- · Reduce manual work by 30% using automation and integration
- Minimize empty container movement, increases profitability by 10%
- Streamline container tracking and inventory management across yard-to-yard movement from source to destination
- · Better visibility of vessel schedules considering all port combination
- · Better control and compliance against budgets and MIS
- · Enable quick trade by managing different types of bill of lading online
- Enhance experience for your customers, partners, vendors and internal business by providing end-to-end shipment visibility
- Improve profitability across line of business covering volume and revenue

Why Birlasoft



Right Partner

- Understands your industry
- Deep Logistics and transportation experience
- Right sized



Right Approach

- Collaboratiove and flexible approach
- Responsive
- Cost effective delivery model



Right Experience

- History of success
- Deep Oracle experience
- Accelerator toolkit to reduce risk and cost



Right People

- Executive commitment
- Experienced team
- CoE involvement









RESOURCES

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Enterprise to the Power of Digital™

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion-dollar diversified The CK Birla Group, Birlasoft with its 10,000 engineers, is committed to continuing our 158-year heritage of building sustainable communities.

