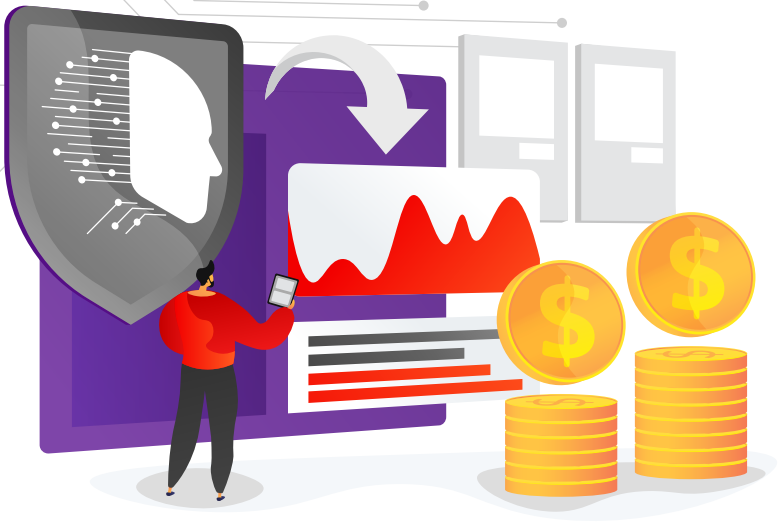
birlasoft

Reinvent the **Submission Intake** Experience



Transforming Commercial Underwriting with Birlasoft's GenAI-Powered Intelligent Document Intake Solution

Birlasoft's GenAI-powered solution transforms submission intake and underwriting workflows by automatically extracting and structuring data from ACORD forms, broker emails, loss runs, SOVs, and other unstructured documents. A centralized dashboard streamlines submission management, pre-qualification, and decision enablement. Integrated AI/ML and Agentic models accelerate risk assessment, reduce manual effort, and enhance underwriting accuracy, helping carriers write more profitable business on a scale.

The Birlasoft GenAI Advantage

One intelligent solution. One seamless submission journey.

A unified GenAI powered solution that transforms unstructured submissions into clean, actionable insights—accelerating underwriting from day one.

GenAI-Driven Automated Data Extraction: Converts unstructured submission documents into structured, usable data with high accuracy from ACORD forms, emails, loss runs, SOVs, etc.

Data Validation & Exception Handling: Ensures data quality with automated rules and checks; **detects incomplete or inconsistent entries and routes exceptions for quick resolution.**

Data Enrichment: Automatically pulls supplemental data from internal systems and third-party providers to enrich submissions and strengthen risk assessment insights

Automated Pre-Clearance & Smart Routing: Applies configurable business rules and scoring models to automatically prioritize, accept, or reject submissions, enabling intelligent routing for faster underwriting decisions.

Data Prefill & Integration: Connects seamlessly with policy admin, CRM, and rating systems to **pre-fill these systems with validated submission data,** accelerating quoting and reducing manual data entry.

Real-Time Tracking & Dashboard: Monitor all incoming submissions and their statuses in real time through a unified dashboard, giving underwriters and managers full visibility into work in progress

Scalability & Configurability: Easily extend to new document types, templates, or lines of business with configurable extraction pipelines, ensuring the solution grows with your needs.

Agentic Underwriter Co-Pilot (AI/ML Models): Continuously learns from underwriter actions to improve risk assessment and provide intelligent recommendations e.g. highlighting risk flags, suggesting **bind/no-bind** decisions.

Driving Measurable Business Impact

50-60%

Faster Submission Turnaround

Handle 3-5x higher submission volume without increasing headcount

90% +

Field Accuracy through GenAI and Validation

Reduction in manual rework and duplicate submissions

30-40%

Overall Operational Cost Reduction

Fewer manual touchpoints, lower error rates, and streamlined workflows

2-4 Hours Saved

Per Underwriter, Per Day

Free underwriters to focus on risk evaluation and decision-making—not data assembly

The Future of Underwriting Starts Here

Birlasoft's GenAI-Powered Intelligent Document Intake solution enables insurers to operate with greater speed, intelligence, and confidence—transforming fragmented submission processes into a streamlined, insight-rich underwriting operation.

Insurers don't just gain efficiency.

They gain competitive edge, enhanced broker experience, and scalable, profitable growth.

Powering Progress

Birlasoft combines the power of domain, enterprise, and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design-thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion-dollar diversified CKA Birla Group, Birlasoft with its 12,000+ professionals, is committed to continuing the Group's 170-year heritage of building sustainable communities.

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