

From Legacy Policy Systems to Agile, QA-Led Modernization

Transforming Policy Administration for the Modern Insurer

Insurance carriers are modernizing policy administration platforms—but many struggle with delayed releases, quality issues, and high transformation risk. The challenge is not just modernization—it's ensuring speed, stability, and business continuity throughout the journey.

The Challenge: Modernization Without Disruption is Hard

- **Defect Leakage Risk:** Frequent production issues due to inadequate testing coverage during transformation
- **Release Delays:** Long QA cycles slowing down product launches and regulatory updates
- **Fragmented Testing:** Manual, siloed testing processes across policy lifecycle systems
- **Business Risk Exposure:** Policy admin changes impacting underwriting, billing, and downstream systems
- **Result:** Slower modernization, increased costs, and reduced business confidence

The Birlasoft Advantage: QA-Led Modernization at Scale

- **Quality-First Transformation:** Embed QA as a core driver of modernization—not an afterthought
- **Automation-Led Assurance:** Accelerate testing cycles with high test automation coverage across policy lifecycle
- **Integrated Validation:** Ensure seamless interoperability across policy, billing, claims, and external systems
- **Risk-Based Testing Approach:** Prioritize critical business scenarios to minimize disruption

What This Enables

- **Faster Releases:** Achieve 30–40% reduction in release cycles through automation and continuous testing
- **Improved Quality:** Deliver significant reduction in production defects and rework
- **Business Continuity:** Ensure zero/minimal disruption during platform upgrades and migrations

Why Birlasoft

- **Insurance Domain Expertise:** Deep experience in policy admin, underwriting, and QA transformation
- **Proven QA-Led Delivery:** Successful modernization programs driven by quality-first approach
- **Accelerators & Frameworks:** Reusable QA assets, automation frameworks, and best practices
- **Execution at Speed:** Deliver measurable outcomes with minimal business disruption

Accelerate Your Policy Admin Modernization with Confidence

Powering Progress

Birlasoft combines the power of domain, enterprise, and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design-thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion-dollar diversified CKA Birla Group, Birlasoft with its 12,000+ professionals, is committed to continuing the Group's 170-year heritage of building sustainable communities.

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