



Industry Preferred Infor Partner

Birlasoft is a Highly Experienced and Largest Infor XA partner you need

No 1

- Dedicated Infor XA Consultants Worldwide
- Infor Largest XA Customers with 10+ Years Engagements
- Serving Customers in 30+ Countries across NA, LA, Europe & Asia

Experience

- 50+ New implementation and Country Specific Projects in XA
- 40+ Upgrades to latest release completed + Many in progress
- Automotive, Hitech, CPG & Discrete Mfg. Industry Experience

Expertise

- 100+ XA Functional and Technical Consultants
- 15+ XA & iSeries experience across all releases (R5x to 9x)
- 10+ Years of average experience of consultants in US, Canada, Europe and India
- Strong Industry Experience
- XA, APICS and IBM iSeries Certified consultants
- Capabilities in Advance Modules like ML, Enterprise Financials, EGLi, Enterprise Integrator. Effective use of System & Net Link

Consulting

- Consulting across all modules of XA, Business Improvements & Best Practices
- Define Upgrade Path and Future Readiness
- Replacing Customizations with new Modules and Integration ways

Speciality

- **ELEVATESM** Program for Upgrades
- **Upgrade Toolkit** significantly reducing time to move on new releases
- **XA Center of Excellence** to build solutions, frameworks & new capabilities

XA Service Offerings

Birlasoft offers a wide range of competitive XA Services and specialized offering. Our Center of Excellence for Infor products suites enables us to leverage industry best practices and technological advancements for offering best-in-class solutions and service offerings for our XA customers.

Standard Services

XA Project Services

- Consulting
- Implementation
- Rollout
- Upgrade
- Data Migrations

XA Support Services

- ITIL based Services Support Model
- Application Enhancements
- 24 x 7 Production Support
- Custom Developments

Premium Services

XA Advance and Add-on modules Implementation

- Material Logistics
- Enterprise Financials
- EGLi
- Enterprise Integrator
- IoN and Ming.le

Country Specific Implementations

Elite Services

Specialized Services

- Integrations using IoN, Talend, MuleSoft
- EDI
- BI and Analytics
- Report development & Emailing using MappingSuite

Training

- XA Standard and Advance modules
- XA and IBM iSeries Technical Training

System Administration

- XA Environment management
- XA Installation / Tailoring
- XA User and Security Management, CAS Setups
- Environment Refresh
- Implement Configuration Management Tools - Turnover, ALDON CMS, Implementer, ARCAD

Service Differentiators

Why Birlasoft

Birlasoft is a leading solution provider for Infor XA worldwide and is placed amongst top solution providers for Infor XA. Our experience spanning across various industry verticals has enabled our global customer base to leverage their investments and optimize their IT spends. Methodologies and Tools developed as part of CoE will help customer to manage activities like upgrades, implementation very fast. Library of Reusable components will help quicker and accurate developments.

Country specific localization
expertise across various continents

Flexible Resourcing
100 % Onsite
100 % Offshore
Mixed Model

Weekly Causal Analysis for Open and Closed tickets with **SLA Tracking**

Flexible Engagement Model with clear roadmap to **Risk & Reward based Managed Services**

CMMi, Six Sigma and Lean IT
Quality focused Service **Delivery & Process Excellence**

Root Cause Analysis for Repetitive issues Mechanism for **Root Cause Issue Resolution** through Problem Tickets

ITIL Based XA Support Process and Ticket Handling Mechanism
Major projects **ISO Compliance**

Critical XA Business Process support.
(Period End Processes)

Year-On-Year Committed Savings through comprehensive **Continuous Service Improvement Strategy**



RESOURCES

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Enterprise to the Power of Digital™

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion diversified CK Birla Group, Birlasoft with its 10,000 engineers, is committed to continuing our 150 year heritage of building sustainable communities.