



Respial

Handsfree AR Solution for Remote Inspection and Guided Diagnostics

Field service typically involves a see-what-I-see application that can deliver expert knowledge from the office to field technician working at remote site locations. The guided repairs help the technician to refer Electronic Work Instruction linked to service order and fix the issue while connected in real-time with experts.

-  Collaborate with Subject Experts
-  Integration with Birlasoft's Workwear™ platform
-  Better Service Delivery
-  Increase productivity and utilization of field staff
-  Reduced Travel Cost
-  Capture real-time data at the point of transaction

Respial using Smart Glasses

With augmented reality, field technicians can receive the service orders to be performed, view task instructions, checklists and troubleshooting procedures in form of guided videos and document. In addition, they can share real time video to subject experts and view their desktop for specific support with one way chat facility.

Benefits

35% Increase in the Productivity with Hands-Free, Heads-up Visual workflow and Voice assistance.

20% Reduction in Training Cost with “Guided & Assistive Service operation.”

Executing EWI



Our Differentiators



Customized for Businesses

Respial is modular and can be customized according to business size, from small to large



Low TCO

Respial leverages existing infrastructure to achieve lower TCO and reduce initial investment



Scalable Platform

Open and extensible platform that can connect with backend upstream and downstream systems and third-party

To learn more about how Respial can help you improve the effectiveness and efficiency of your business while delivering measurable results, contact us at digital@birlasoft.com



RESOURCES

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Enterprise to the Power of Digital™

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion diversified CK Birla Group, Birlasoft with its 10,000 engineers, is committed to continuing our 150-year heritage of building sustainable communities.