

birlasoft

Innovate with low code AI and agents

Accelerate transformation with low-code apps, agents, and Microsoft 365 Copilot

 Microsoft Power Platform



AI is transforming every business function

AI is redefining business operations across every function—from finance to customer service—by delivering solutions tailored to specific roles and challenges. With generative AI and agents, organizations can now unlock function-specific intelligence to enhance productivity and accelerate transformation.



Customer service

Self-help, support assignment, issue diagnosis

Sales

Customer self-service, lead generation, customer engagement

Finance

Quote to cash, record to report, tax and treasury

Marketing

Customer insights and strategy, demand generation, content creation

HR

Employee engagement, recruiting, HR admin and payroll

Legal

Regulatory and compliance management, contracting, risk management

IT

Data management, software management and acquisition, device management



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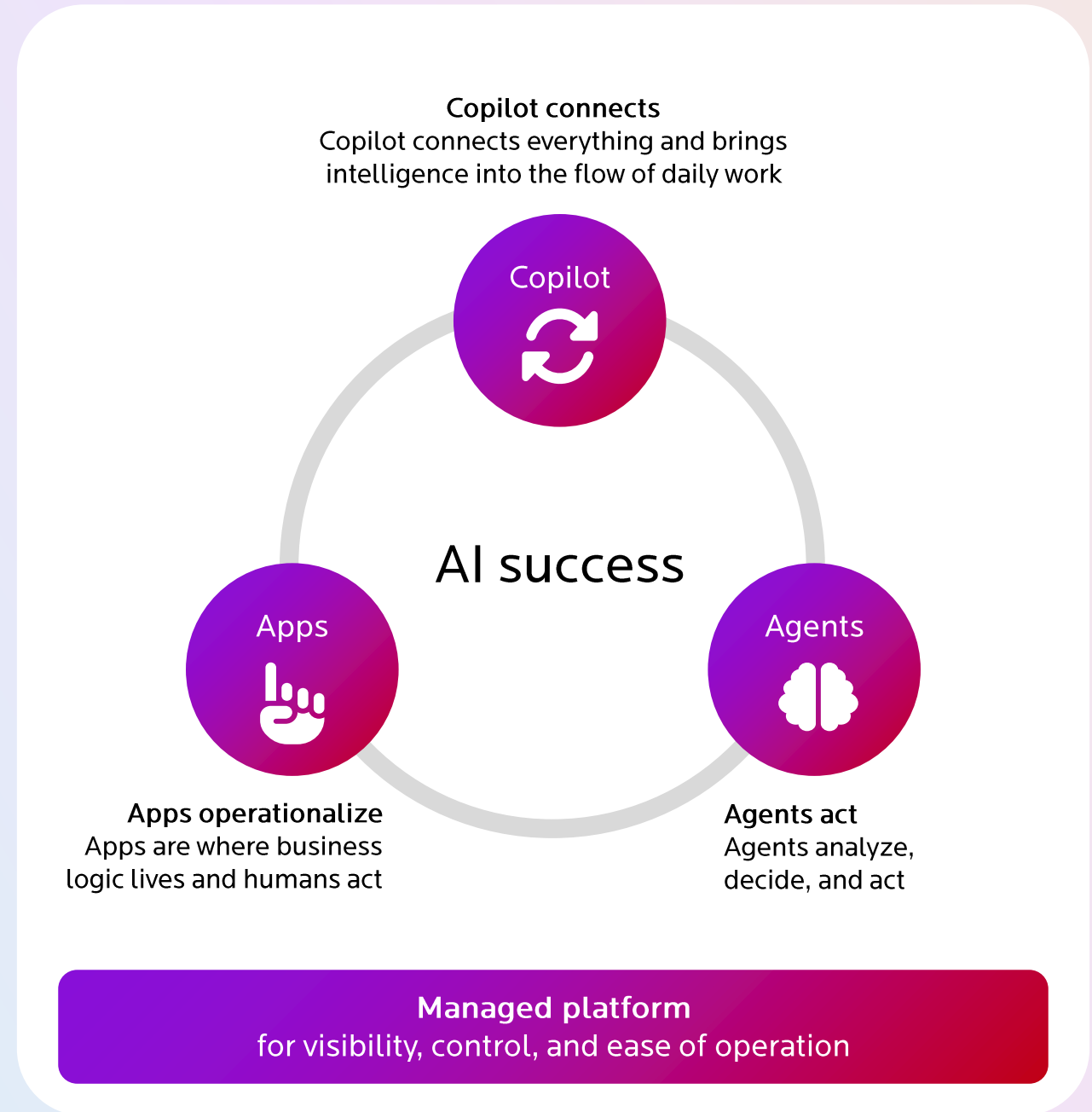
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Reshape the future of work: The Frontier Firms

We've entered a new era where generative AI has moved from experimentation to execution, unlocking on-demand intelligence and expanding digital labor. This shift is driving the rise of the Frontier Firm—secure, AI-first organizations powered by hybrid teams of people and intelligent agents. By putting AI at the core, these firms move faster, make smarter decisions, and unlock new levels of agility, productivity, and innovation.

Microsoft Power Platform plays a critical role in enabling this transformation. It empowers everyone—from citizen to pro developers—to build AI-powered apps, portals, and enterprise automation. Paired with Microsoft Copilot Studio, an agentic platform that combines generative AI, orchestration, and enterprise governance, organizations can create copilots that don't just converse but take action. Together, these tools accelerate solution development, shifting the focus from static workflows to dynamic, outcome-driven experiences powered by natural language and intelligent reasoning.




From AI potential to real business impact

Despite the excitement around AI, many organizations struggle to move from insight to execution. AI requires structured workflows to transform potential into performance. Insights remain dormant until they're deployed through applications. And governance controls secure AI within business parameters.


Unleash AI at scale

Power Platform and Copilot Studio are built to help organizations operationalize AI at scale. These tools combine the speed of low code with the intelligence and autonomy of generative AI.

 **Copilot Studio:**
Build agents

 **Power Pages:**
Deliver business portals

 **Power Apps:**
Rapidly build apps

 **Power Automate:**
Optimize with end-to-end automation



As a Microsoft partner, **Birlasoft** has the knowledge to guide your team on how to take advantage of Power Platform and Copilot capabilities to position yourself as an industry leader while helping you:



Reduce time to market



Improve employee productivity



Decrease technical debt



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230,000

organizations have used Copilot Studio, including 90% of the Fortune 500 companies.

Use Copilot Studio for orchestration and scale

At the core of this transformation is Microsoft Copilot Studio, a unified platform for building, deploying, and governing AI agents. Copilot Studio enables you to:

Build simple or sophisticated agents with your choice of models and tools.

Govern every agent with enterprise-grade controls.

Manage data access, prevent sprawl, and ensure regulatory compliance.

By turning copilots into orchestration engines, you shift from one-off automation to sustainable AI ecosystems.

Source: [Microsoft Blog: Evolving Power Platform Governance for AI Agents](#).



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Enable human-agent collaboration through agentic app development

The first step to AI success is building apps that empower users to take action. With Microsoft Power Apps, developers of all skill levels can:



Turn ideas into apps using natural language and visual tools



Bring business logic to life with embedded intelligence



Integrate AI agents that support decision-making and execution

Whether you're replacing outdated data entry tools or building new ones, Power Apps streamlines the creation of intelligent applications that modernize how users interact with data while maintaining enterprise-grade governance. Apps become more than interfaces; they become intelligent collaborators.



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1.3 billion

IDC projects 1.3 billion AI agents by 2028.

Automate business processes with agents at every level

AI agents built with Copilot Studio are transforming how work gets done across departments, from HR to IT to finance. These agents perform tasks, trigger workflows, and adapt to evolving needs. Paired with Power Apps, users can design and deploy intelligent applications that drive real productivity. These tools empower teams to automate and execute tasks at scale.

Types of AI agents include:

Personal agents to streamline daily productivity.

Team agents to coordinate processes and communications.

Business-unit agents to drive end-to-end automation.

Employees with high impact use cases saw

- Users completed forms **29% faster**.¹
- **95%** preferred it over manual entry.¹
- Employees with high impact use cases saw up to **250 hours saved per year**, or **12% of employee time**.²

Power Apps empowers employees across the business to rapidly build solutions designed for their responsibilities, including:



Finance: Cineplex built an agent that categorizes invoices and checks tax applicability, saving 30 minutes per use³



HR: Epiq cut onboarding/offboarding time from weeks to days using Power Platform⁴



Sales and marketing: Teams connected systems to enable instant notifications and mobile access to product and sales tools



Operations: Uber Automated over 80 manual processes and cut compute costs by 50%⁵



Frontline workers: Intelligent apps increase efficiency across desktop, mobile, shared devices, and Microsoft Teams

Sources: 1. ["Intelligent apps: Now created with a plan, optimized with agents, and scaled on a fully managed platform,"](#) Microsoft; 2. ["The Total Economic Impact™ of Microsoft Power Automate,"](#) a commissioned study conducted by Forrester Consulting, 2024; 3. [Cineplex saves 30,000 hours a year with Power Platform and generative AI](#); 4. [Epiq automates employee onboarding with Power Platform and saves over \\$500,000 a year](#); 5. [Uber Technologies migrates over 80 business processes encompassing 40,000 flows to Power Automate | Microsoft Customer Stories](#)



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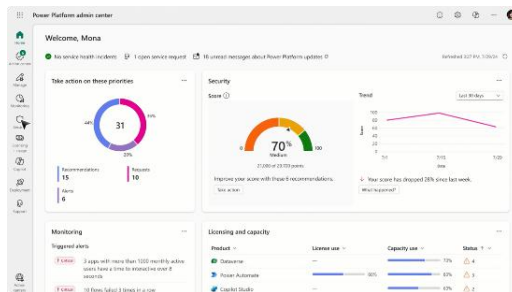
Build your AI success on a fully managed platform

Power Platform offers all the functionality your organization needs to take advantage of data in AI-driven scenarios to realize the benefits of app modernization while maintaining the security, governance, and operational standards you need.



Managed security

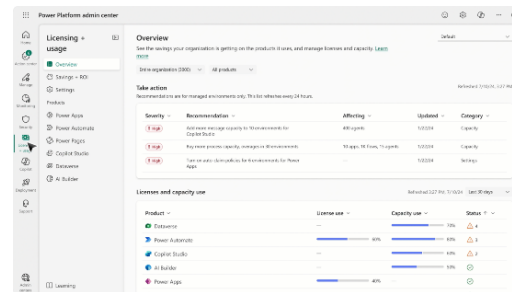
Advanced protection for an AI-driven world



- Security posture management
- Threat protection
- Data protection and privacy
- Identity and access management
- Compliance

Managed governance

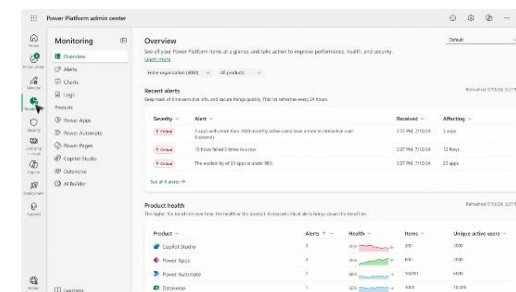
More visibility, more control, less effort



- Management at scale
- Environment strategy
- Reactive governance
- Full visibility
- Capacity and cost management

Managed operations

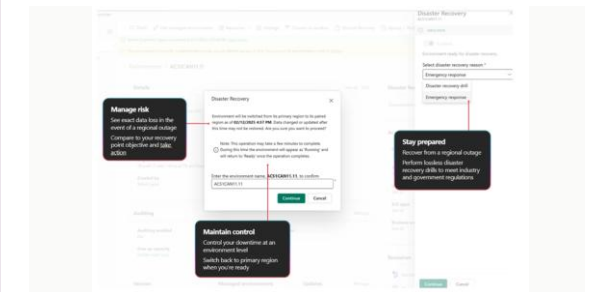
Operational excellence for mission critical applications



- App lifecycle management
- Observability
- Data resilience
- Quality checker
- Test automation

Managed availability

Enterprise-grade reliability and availability for mission critical workloads



- Hyper availability
- Business continuity and disaster recovery agility



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Partner with Birlasoft to unlock your AI potential

Becoming a Frontier Firm starts with modernizing your app estate, laying the foundation for AI-powered innovation and hybrid teams.

As demand for apps continues to grow, businesses must address the limitations of legacy systems with a clear app modernization strategy. Power Platform offers an end-to-end, AI-native development platform that empowers developers of all skill levels to reduce technical debt, accelerate innovation, and transform how work gets done through intelligent, adaptive solutions.

With Power Platform and Copilot Studio, your teams can build AI-powered systems that learn, reason, and act, turning ideas into outcomes faster and more efficiently.

Start exploring how **Birlasoft** can help you take the first step in your app modernization journey with Power Platform today.

[See it in action](#)



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