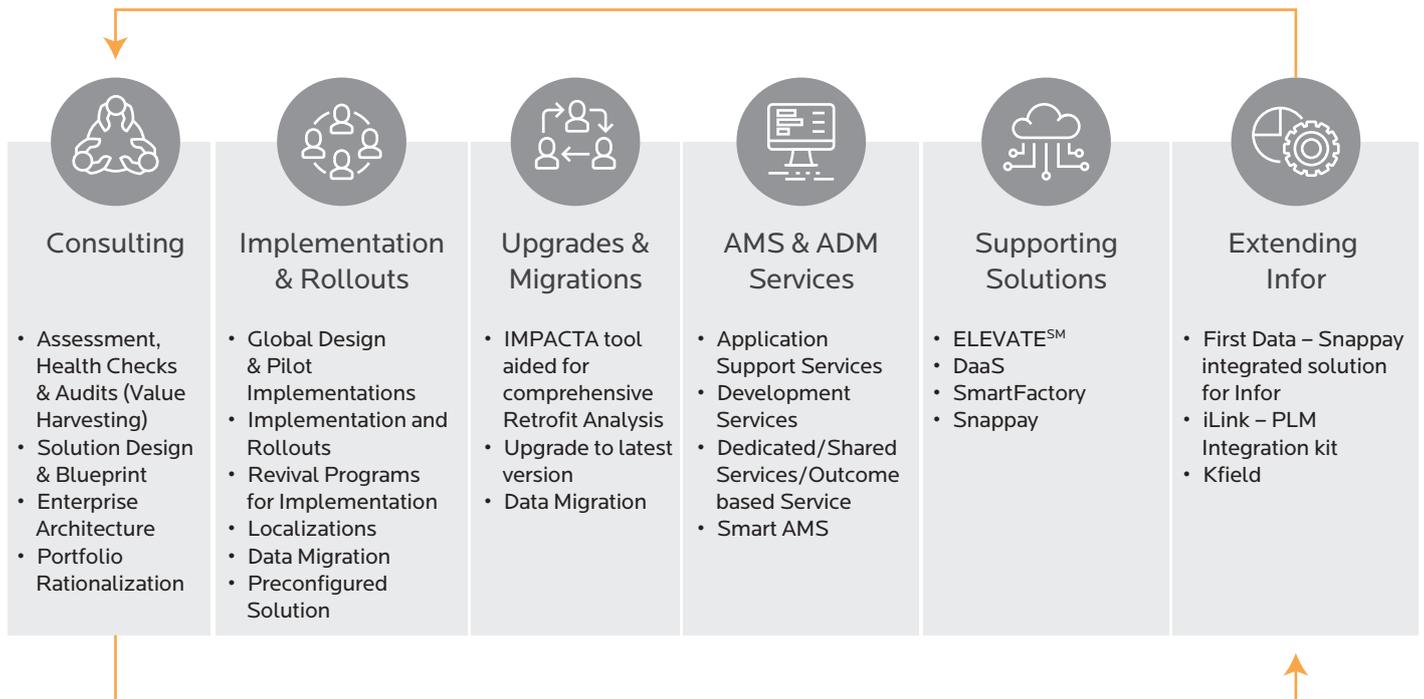


Industry Preferred Infor Partner

Birlasoft is the Specialized Infor CSI (SyteLine) Partner you need



- 16+ years of Infor Enterprise Applications experience
- One partner to support Infor applications from legacy to latest Infor OS (Xi platform)
- ITIL-based 24 x 7 Service Model
- ELEVATESM - Get Future Ready
- Industry focused solutions, tools, methodologies, accelerators, and frameworks
- Proven Framework and Methodologies for Rapid Implementation
- Service Models tailored to your needs

Key reasons to look at Birlasoft as an IT Partner

Birlasoft is placed amongst the key solution providers for CSI (SyteLine) industry verticals and has enabled our global customer base to leverage their investments and optimize their IT spends.

<p>40+ Industry Experienced Consultants</p> <p>Across Industries Manufacturing, Distribution, Aerospace, Industrial Manufacturing, Life Science, Food & Beverages, Automotive and Oil & Gas Industry</p>	<p>7+ Years of SyteLine Experienced Consultant, and Certified Consultants</p> <p>SyteLine 6 , 7, 8 and 9, CSI, CSB</p>	<p>Complete Solution-Value add to Core CSI product by leveraging add on modules</p> <p>Factory Track, Infor BI , Service Management, EDI, Enterprise Asset Management , CPQ, Doc Track, CRM, Portals</p>	<p>Centre of Excellence (CoE)</p> <p>Group of Industry and domain experts experienced across technologies</p>
<p>Country Specific Experience</p> <p>Global Expertise (40+ Countries)</p>	<p>Specific Solution and Integration with CSI</p> <p>Android Based Service Application , Snappay Integration , Smart Glass Integration</p>	<p>Unique Methodologies and Tools</p> <p>Data Migration, Upgrade, Custom Web APIs, Integration (XML ,Text, File. Messaging)</p>	<p>Infor Products</p> <ul style="list-style-type: none"> • Infor CSI & CSB (SyteLine) 9.xx (On premise & Cloud) & Multisite (On premise) • Quality Control (Supplier, Customer, In -Process and Enterprise),BTA- Shop Track, Infor CloudSuite Portals, Infor OS, ION & Ming.le, Infor BI

CSI (SyteLine) Capabilities and Offerings

Birlasoft offers a wide range of competitive CSI (SyteLine) Services and specialized offerings. Our Centre of Excellence for Infor products suites enables us to leverage industry-best practices and technological advancements for offering best-in-class solutions and service offerings for our CSI (SyteLine) customers.

Standard Services

SyteLine Project Services

- ELEVATESM – Get Future Ready
- Infrastructure Assessment
- Implementation
- Rollout
- Upgrade to Cloud / On-Premises

SyteLine Support

- Tailed Model for Production Support
- ITIL based Services Support Model
- Incident Management
- Problem Management
- Service Request Management
- Request for Change (RFC)

Premium Services

SyteLine Advance and Add-on modules Implementation

- Ming.le
- APS Finite
- Multi Site implementation
- Configurator (CPQ)
- Infor CloudSuite Portals
- Infor Factory Track
- Infor CloudSuite Mobile
- CloudSuite Forecasting
- Printing and Packaging Industry pack
- Automotive Industry Pack
- Molding Industry Pack

Elite Services

Specialized Solution Services

- OS
- EDI
- BI and Analytics

Training

- SyteLine Standard and Advance modules

System Administration

- SyteLine Environment management
- SyteLine Installation / Upgrade
- SyteLine User and Security
- Data Refresh
- Data Migration



RESOURCES

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Enterprise to the Power of Digital™

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion diversified CK Birla Group, Birlasoft with its 10,000 engineers, is committed to continuing our 150 year heritage of building sustainable communities.