# birlasoft



Birlasoft AR **SPRINT** – Rapid Implementation Services for SAP<sup>®</sup> Credit, Collection & Dispute Solutions

Certain Outcomes in Uncertain Times



**40% - 60%** Reduction in Implementation Time



**100%** Remote Delivery Model



50% Reduction in Project Costs

# Speed to Value with Maximum Impact in Minimal Time

Birlasoft's Credit, Collection & Dispute Solutions (formerly known as FSCM) is a low-cost rapid implementation approach designed to reduce cost, accelerate speed to value and minimizing risk, across SAP's financial supply chain solutions.

Start at your own pace with an "Out-of-the-Box" solution designed to keep the scope simple. Birlasoft's solutions lets you build and extend "As-you Go" to fit your business needs.

Credit, Collection & Dispute Management modules help organizations to improve working capital, manage bad debts and dispute cases.

#### **TRADITIONAL APPROACH** FSCM SPRINT **High Implementation Costs Fixed Fee Engagement Deployment Timeframe: Typically** Implementation in 12 Weeks with 6 to 8 Months 2 Weeks Hypercare Leverage Birlasoft Templates to Capture Business Manual Intensive Process in Performing Fit GAP Requirements and Ready-to-Use Test Case Analysis and Business Process Testing Scenarios Covering End-to-End Processes Solution Execution Adherence to SAP Activate Waterfall Approach Methodology

# SAP Credit, Collection & Dispute Solutions Deployment Comparison

## **KEY FEATURES**



Enable Standardization



Real-Time Monitoring



Reduction in Manual Activities

#### DIFFERENTIATORS



Pre-Configured Templates For Requirements Gathering



Ready-to-Use Test Scenarios



Strong Domain Expertise

## **BENEFITS**



Improve Working Capital Management



Effective Receivables Management



Increase Productivity

## **Pre-Defined Solutions- Credit, Collection & Dispute**

Budget: Fixed price \$250k

Scope: Fully integrated and operational in 12 Weeks with 2 Weeks Hypercare

Value: Reduce bad debts and improve working capital management

**Inclusions:** Scope include three company codes, and feed update from one external credit agency and 5 custom developments

**Pre-Requisite:** Organization should be on S/4HANA. If on SAP ECC, it should have migrated customers to business partners. For ECC FSCM licensing from SAP<sup>®</sup> is required, S4 customers should look to license Billing and Revenue Management.

Features And Functionalities		
Credit Management	Collection Management	Dispute Management
External Credit Ratings Management	Collection Strategy	Record Management System
Credit Segment Based Credit Checks	Prioritize Collections	Dispute Case Types
Improved Risk Class and Credit Limit	Worklist Management	Case Creation & Management
Flexible Credit Score	Promise to Pay	Work Flow Enabled Status Change
Documented Credit Decision (DCD)	Broken Promise Management	Auto Write-Off

## **Solution Benefits**

- Scaled down bad debt exposures by 10-15% by leveraging Internal and external credit data
- Ability to determine dynamic credit
- Improved transparency and compliance
- Minimize sale order process delays

- Enables to achieve higher collection success rate by 20-25% by optimizing collection strategy
- Visibility on high risk and over due receivables to reduce DSO
- Decrease cost of collection by enabling automation, focus on exception management and improve productivity
- Improved customer relationship management

- Brings transparency for customer invoicing and billing issues
- Recognizing problems in the payment cycle at an early stage
- Decrease price reductions and underpayments
- Increased customer satisfaction by on-time dispute resolution
- Helps to identify the root causes of repetitive dispute cases

## **Customer Use Cases**

- Implemented Credit Management functionality with SAP ECC FSCM at multi-diversified international conglomerate
- · Credit Management implementation at one of the largest security solutions providers in the world
- Implemented Collection & Dispute Management one of the world's leading organization's in the specialty surgical table and patient positioning markets

## **How to Get Started**

Connect with Credit, Collections and Dispute Management experts for a *free pre-assessment* on the project scope or contact:

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## Why Birlasoft?

Birlasoft combines the power of domain, enterprise, and digital technologies to reimagine business processes for customers and their ecosystems.



#### Enterprise to the Power of Digital TM

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion-dollar diversified The CK Birla Group, Birlasoft with its 10,000 engineers, is committed to continuing our 158-year heritage of building sustainable communities.



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