Robotic Process Automation (RPA) is a non-invasive technology option, which is turning out to be a disruptor to derive multifold gains from the existing processes and resources. RPA is an ideal choice for companies to unburden their human resources from repetitive and mundane activities and focus more on enriching complex activities and strategic initiatives.

**Rapid ROI – 6 to 9 months onwards**

<table>
<thead>
<tr>
<th>80-90% improvement in Productivity</th>
<th>75% Cycle time reduction</th>
<th>100% Error Reduction</th>
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<tbody>
<tr>
<td>100% Compliance (IT, SoX, GDPR)</td>
<td>Upto 15% reduction in operational costs</td>
<td>100% Continuity of Business Operations</td>
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**Enterprise Challenges**

- Free up skilled employees from repetitive and mundane tasks
- Market dynamics driving business needs
- IT plays catch-up with business needs
- Complexity of IT landscape
- Optimizing the resource mix
- Strategic initiatives not getting enough time
- Limitations of the current approaches like BPR, BPM and business process outsourcing/offshoring that provide limited gains

**RPA Benefits**

**Productivity**
- 24x7 operations
- Higher Accuracy
- Improved Customer and Employee Experience

**Cost Efficiency**
- 30-60% onshore; 20% offshore savings
- Rapid Scalability
- Rapid ROI – 6 to 9 months onwards

**Operational Improvement**
- Collect and mine vast data
- Better Governance - Compliance, Control, Auditalibility
- Improved Service Delivery

**Time Saving**
- Fast implementation
- Reusable process components
RPA Use Cases

- Supply Chain
- IT Service Management (ITSM)
- Customer Service
- Finance & Accounting
- IT Compliance & Reporting
- Master Data Management
- Human Resource (HR)
- Operations
- Data Migration

Our Approach

We provide a comprehensive set of RPA services from advisory process discovery and strategy development to implementation and ongoing support.

**IDENTIFY**

- Feasibility Analysis
- Process Analysis
- Gap Analysis
- Baseline Validation

**AUTOMATE**

- Design
- Configure
- Test
- Deploy

**MONITOR AND MANAGE**

- Virtual Workforce

Note - Multiple process automation tracks can run in parallel and each process follows the iterative cycle of 'Process Assessment' & 'Implementation'

The Birlasoft Edge

**Industry Knowledge**

Deep understanding and knowledge of processes and nuances within our focus industries

**Center of Excellence**

Pre-built industry-specific RPA Process Accelerators and certified consultants with automation expertise

**Experience in Digital Verticals**

Extensive experience in other Digital technologies - Analytics, ML, UX/UI, etc, to provide end-to-end value-added services to customers

- **Certified**
  - UiPath Advanced Certified Professionals

- **Reusable Components**
  - Repository of reusable components and templates enabling us to provide quick turnaround time

Enterprise to the Power of Digital™

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion diversified CK Birla Group, Birlasoft with its 10,000 engineers, is committed to continuing our 150 year heritage of building sustainable communities.