Application Management and Transformation Services (AMTS)

Powered by SmartAMS™

Birlasoft AMTS (Application Management & Transformation Services)

Birlasoft's Application Management & Transformational Services (AMTS) is a technology + transformation oriented approach to application management engagements.

The need to free up precious IT resources and capital to transform Systems-of-Record into Systems-of-Intelligence via digital, cloud and connected strategies has never been greater as companies race to compete in the new economy.

Birlasoft AMTS was designed to accelerate your shift from traditional IT to a culture of innovation and transformation using Birlasoft's **SmartAMS™** IP, a robust suite of automation tools, and bundled transformational services via hybrid, low-risk engagement models.

With more than 20 years of SAP application management and transformation services experience, Birlasoft has helped 100+ global customers protect, enhance and evolve their SAP landscape and investments.

Shift from Traditional IT to Innovation with Birlasoft AMTS, Powered by SmartAMS™

Key Highlights

· Recognized by **Gartner Magic Quadrant** as "Challenger" for SAP Services 2017
· Committed YoY operational cost reduction of 25% to 40%
· End-to-end capabilities in leading technologies including Hybris, S/4 HANA, SuccessFactor, EDW & IoT
· 3,800+ dedicated managed service consultants with 100+ active global customers

Portfolio Offerings

· One-stop-shop for applications, infrastructure and hosting
· SAP, Oracle, Microsoft Technologies
· Testing (TaaS) & Data-as-a-Service (DaaS)
· Mobile, User-Experience with Fiori
· Infra App, DBA, Data Center Support, Rationalization
· Hosting, Cloud (SaaS, PaaS, IaaS), Backup, Disaster Recovery
· ITIL/ITSM & 6 sigma Certified Consultants
· On-Demand, Shared Services and Core-Flex Delivery Models
· Revolutionize IT as a strategic platform for Innovation & Transformation
· Commitment to business KPIs through automation
· Proactive & Pre-emptive Managed Services model
· Application Assessment, Optimization, PMO Services
· Integration CoE offering for accelerated M&A
· 24x7 Global, Multi-lingual Service Desk, Remote Monitoring
· Projects, Upgrades, Rollouts, Major Enhancements
· Level 0 to 4 Application Development & Maintenance Services (Functional & Technical) including new technologies HANA, Hybris, SFSF

Key Customer Benefits

- Continuous improvement of TCO by 25-40%
- Free up budget, time and mindshare to focus on strategic initiatives
- Transform IT into an innovative and proactive organization
- Leverage our SAP experience to improve service levels and quality
- Monitor and measure your performance with pre-packaged dashboards
- Measure Services in ways that align with how IT is measured by business
- Accelerate Time-to-Market from Managing to Transforming
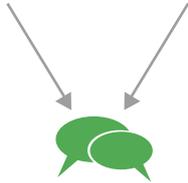- Reduce unplanned maintenance & outages by 30%
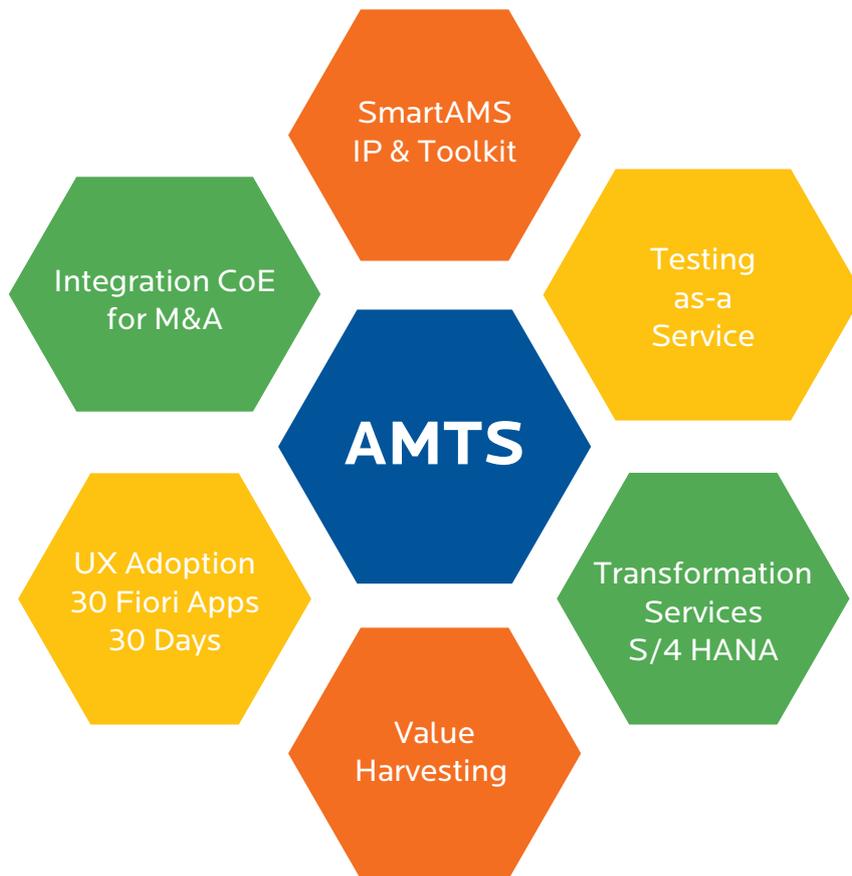
Application Management & Transformation Services

Improve User Adoption and Experience
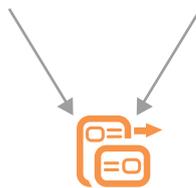Simplify User Experience
30 Fiori Apps, 30 Days

Accelerate Transformation and M&A
S/4 HANA Migration & Toolkit Accelerators with SAP ValueHarvesting®StratosM&A Framework for M&A and Divestitures
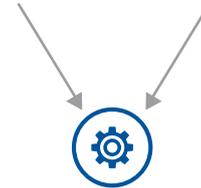
Shift from Traditional to an IT of Innovation
Focus on "Prevent, Preempt, Perfect"
Move from "Run" to "Innovate" Models

Fast Forward Fiori (3F)
Improved User Adoption

Integration CoE
Templates & Accelerators

SmartAMS Toolkit
Automation- Prevent & Preempt

Reduce Operational Costs
ATMS Toolkit for SAP Auto-Diagnostics
Self-Correction Tools

Accelerate Testing Execution and Cycles
Automated Testing Framework
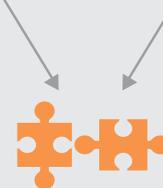Faster Compliance

Increase Business Stakeholders Satisfaction
Business Aligned Value-Added Services
Business Centered SLAs & KPIs

Watchdog
Lower Ticket Volume

Audit & Correct
Reduce Custom Code

Configuration Analyzer
Automate Documentation

SAP Rapid Tx
60% Faster Testing

Complexity Mapper
Value Harvesting Concepts &
Reduce Transition Risk (M&A)

Global Customers

Hawaiian Electric

PSE PUGET SOUND ENERGY

LINN Energy

AQUARION Water Company
Stewards of the Environment™

Cummins

METROPOLITAN UTILITIES DISTRICT

First Quality

wilo

TENNANT

sandvine
Intelligent Broadband Networks

Hill-Rom

Mallinckrodt Pharmaceuticals

PARAGON OFFSHORE

JUNIPER NETWORKS

BESTSELLER

Pregis

HORIBA
Explore the future

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Enterprise to the Power of Digital™

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion diversified CK Birla Group, Birlasoft with its 10,000 engineers, is committed to continuing our 150 year heritage of building sustainable communities.